## "MADI MUNICIPALITY TOWARDS DIGITALIZATION"

## Introduction:

Madi Municipality lies on Sankhuwasabha district of eastern Nepal. Roughly 250 Km north-west from State Capital Biratnagar. Municipality having an Area of 110.1 sq. km. and population of 14,470 (census 2011) starting its social service registration from 2072 took a step towards digitalization. In an altitude ranging from 500 to 2900m and difficult landscape and roads started to facilitate citizens with online social security related services. On mid-year 2074 a bit slow but not to late after the federal and provincial election found its first Mayor. By this time the municipal council implemented MARS billing system on economic administration department. With an expectation to help all the elected representative and schools to implement ICT infrastructures the municipality launched basic ICT training program for all the elected representatives and headmasters of schools of the municipality.



It was not an easy task to accomplish neither it was impossible we moved on it with ease. The first thing was to establish basic infrastructures conduct the training. The municipal council contracted with a computer training institute from district headquarters Khadbari and then distributed laptops to all the elected representatives and the schools

headmasters to start the training. By mid April 2018 the municipal staff selection committee appointed me as an IT Officer at the time the training had just started and with an IT Officer on support the trainees sigh a word of relief. We started from mspaint to make all move fingers around the mouse and get familiar with it and then to typeshalla. Gradually everyone day by day got more interested on

learning and the training took it pace. We concluded the training assuring everyone capable of using computers on daily purposes teaching them how to use



Ms-word and ms-excel. We are planning to start basic email, internet and basic cloud computing training as soon as the monsoon ends due to the geography and our ISP have assured us with providing all connection to the ward of municipality on which they are working regularly. We have a great proposal development of **ICT** towards infrastructures upcoming year to move municipality the whole towards

paperless e-governance and digitalization.

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